

	<b>Form Management policy</b>			<b>FB 2.4_1 English</b>
	Stand: 20.11.2019	Revision 02	Page 1 of 1	Updated 28.08.2020

**The quality of our processes and products as well as the action compatible with the environment and conform with the law is an absolute precondition for the successful future of our company .**

To show the specific and organizational processes fully documented is our sustainable goal according to the norm

**EN ISO 9001**

as well as to systematically develop them according to the internal and external requirements .

**Rules of our Management policy:**

- ◆ Quality of our products = According to customer specification
- ◆ To avoid failures instead of correcting defects
- ◆ Quality all along our processes from the customer enquiry through to final delivery.
- ◆ Constant improvement in the organization and the product range in each areas.
- ◆ Thanks to our technical competence we guarantee a contractual economical and qualitative performance with the goal of promoting customer satisfaction and winning his trust.
- ◆ Compliance with all relevant laws and prescriptions
- ◆ Fair cooperation with the suppliers on the basis of our management policy.
- ◆ The management and each employee are compelled through their behaviour and action to avoid any injuries, illnesses, exposures in the workplace and the related risks
- ◆ To supply all ressources needed for the introduction, accomplishment, maintenance and improvement of the management system.

**Commitment to quality and consideration of environmental aspects:**

- ◆ The understanding and responsibility in the quality as well as the consideration of environmental aspects should be supported through training measures.
- ◆ To accomplish these quality and environmental goals each employee is compelled to act on his own authority.

**Quality and environmental goals:**

- ◆ To increase our flexibility to customer requests.
- ◆ To promote the quality and environmental consciousness of the employees.
- ◆ To secure the employment by long-term customer relationships
- ◆ To win the customer confidence thanks to qualified staff and the latest technology
- ◆ To increase the flexibility of the employees within the company.
- ◆ To reduce our order processing time
- ◆ To make sure that the agreed quality standards will be reached on the first go thanks to structured planning, action and realisation.
- ◆ To reduce our downtime due to technical reasons
- ◆ To create a working environment which makes possible for the employee to be motivated and full committed .

For the implementation of these goals a Management system has been established and the Management manual for **Hennig GmbH (D), Hennig CZ s.r.o (CZ). Hennig BH d.o.o. (BIH) and Hennig France s.a.s. (F)** was put into force by the management.

Kirchheim, 28.08.2020



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